



Frequently Asked Questions

Can I walk in or do I need a booking?

Walks ins are more than welcome any day of the week. Bookings are recommended for Friday & Saturday nights as they are our busiest periods.

How many people can I book for?

When booking through our website you may book up to 30 people. If you would like to add more people to your reservation, please add a request in your notes when booking and we will do our best to accommodate. Bookings 31+ will be considered a function and will need to be booked through our functions/events team via an online enquiry [here](#).

How long is my booking for?

All bookings are allocated for 2 hours, however on most occasions you are welcome to have the table for longer. Please add a note into your booking if you are wanting the table for longer than 2 hours and we will do our best to accommodate.

Can I cancel or edit my booking?

Yes, you can cancel or edit your booking through the confirmation email sent after your booking has been made. Alternatively, feel free to email us at enquiries@bellavistahotel.com.au

Can I bring decorations / cake?

Yes, you are more than welcome to bring decoration and a cake. If you require us to cut your cake, there is a cakeage charge of \$2.50pp (max \$50). However, we can provide you with a knife and plates free of charge.

Are you dog friendly?

Yes! Monday – Sunday 10am – 4pm.

Is there free parking available?

Yes. We have an underground carpark as well as an overflow parking lot next door located at 17 Lexington Drive.

Do you have a membership program?

Yes, we do. RewardMe is Momento Hospitality's Membership Loyalty App where you receive special offers and members discounts on food and beverage spend across selected venues. You can find more details including how to sign up online [here](#).

What is your dress code?

Our dress code is Smart Casual, this dress code is strict on Friday/Saturday after 6pm. Please view our dress code guidelines [here](#).

Are under 18's allowed to come into the venue?

Under 18's are welcome into our venue but they must be accompanied by their parent or legal guardian. All under 18's must leave the venue by 9:30pm on any given night.

Do you charge an entry fee?

An after dinner cover charge of \$15 entry fee applies on Friday and Saturday.

Do you have a courtesy bus?

Unfortunately we are not currently operating a courtesy bus.

GET IN TOUCH WITH US

 enquiries@bellavistahotel.com.au

 02 8884 2800

 Bella Vista Hotel

 bella_vista_hotel

